THALES PINHEIRO

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SUMMARY

Junior Front-End Developer with a background in IT support and infrastructure. Builds web and desktop applications with React, Next.js, TypeScript, C#/.NET, Python and Supabase, and has shipped tools used in a company's day-to-day operations. Looking for a developer role where hands-on user and infrastructure experience adds value to the product.

PROFESSIONAL EXPERIENCE

Informatech Joinville, SC
IT Support Technician Jul 2024 – Oct 2026

- Provided technical support to users, diagnosing faults and seeing each case through to resolution.
- Maintained and optimized Windows environments, supported network administration and used pfSense in routine infrastructure work.
- Built InformatechBackupMonitor (Python, Flask), a dashboard served on the local network that shows backup status, disks and dates and flags failures during daily checks.
- Turned recurring support issues into the foundation for NoxCare, a Windows maintenance and diagnostics app.

BT Wood LTDA Joinville, SC
Marketing Manager & Sales Representative Feb 2023 – Jul 2024

- Led marketing, commercial communication and client relations as part of the sales process.
- Identified client needs and presented solutions, keeping communication tied to results.

Earlier Experience in Communications and Client Service 2015 – 2022
Copywriter at Monograma and Voük Comunicação; copywriting intern at Agência A2C, GDI Multicomunicação and TWC Comunicação; telemarketing at Audac Serviços Especializados and Henrique G. Schroeder Advogados Associados.

PROJECTS

Astronomy Tickets · *React, Vite, Supabase, Recharts*

- Support-ticket platform with admin and client roles, tracking status, priority and SLA.
- Time logging, filters, dashboards and real-time updates.

NoxCare · *C#, .NET, WPF, PowerShell* 2026

- Windows desktop app that turns cleanup, maintenance and diagnostics routines into safe visual workflows.
- Custom WPF interface, PowerShell automation and an in-app update flow.

Mokupuni Va'a · *Next.js, React, TypeScript, Tailwind CSS* In development

- Web platform for Hawaiian outrigger canoe experiences, presenting services and handling online booking.

Portfolio & Astronomy Tech · *Next.js, React, TypeScript, Tailwind CSS* thalespinheiro.com.br

- Bilingual (PT/EN) portfolio with project case studies, plus a responsive site for Astronomy Tech.

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, C#, Python, HTML, CSS
Frameworks & libraries: React, Next.js, .NET, WPF, Flask, Tailwind CSS, Recharts
Back-end & data: Supabase (CRUD, authentication, real-time data)
Tools: Git, GitHub, Vite, ESLint, PowerShell
Infrastructure: Windows, networking, pfSense, troubleshooting and maintenance

EDUCATION

Bom Jesus/IELUSC Joinville, SC, Brazil
Advertising (Publicidade e Propaganda), not completed

LANGUAGES

Portuguese (native) · English (advanced) · Spanish (basic)